elumeo

The leading electronic retailer for gemstone jewelry in Europe

H1 2020 Financials Earnings Call 14.8.2020

- After a challenging first quarter elumeo was able to quickly adapt to the new situation caused by the COVID 19 pandemic and returned to profitability. Key driver was a optimized broadcasting schedule which reduced the live time from 18 to 12 hours with a similar reduction of broadcasting cost. At the same time overall revenue stabilized resulting in a much improved financial performance.
- During the first week of June which is known to all customers as the "Juwelo Birthday Week" elumeo was for the first time able to present the full scope of the new procurement system. Customers were very favorable to this, resulting in the best birthday week in Juwelo's history.
- elumeo's webshops continued to deliver an increasing contribution to the overall result by growing 69% in revenue and 74% in gross profit.
- elumeo continues to monitor the consequences of the COVID 19 crisis very closely in order to be able to react quickly if the situation deteriorates again.



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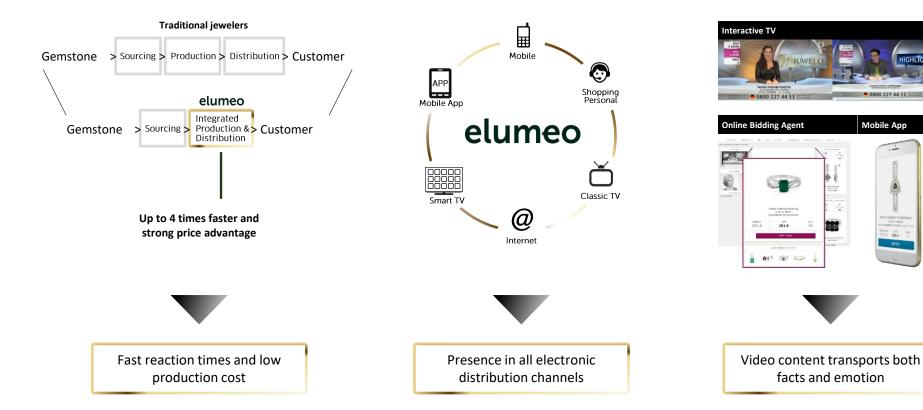


elumeo's business model is founded on three pillars

Vertically integrated and scalable value chain

Multiple electronic distribution channels

Live and interactive sales features



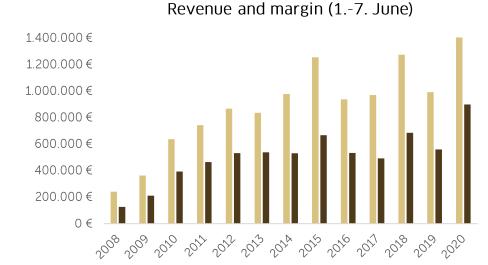


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Juwelo Birthday Special

- 7 days full of guest shows, gemstone specials, birthday deals and attractive live show entertainment
- Most successful birthday special in history of company
 - => Highest revenue and highest margin of all times



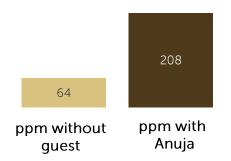


Source: Internal ERP system, sum of confirmed revenue based on first 7 days of June for each year

Successful launch of shows with guests from abroad via PiP livestream



Profit-per-minute of PiP-Liveshow compared to shows w/o guest



- The introduction of Picture-in-picture live broadcasts during worldwide COVID-19 travel restrictions allowed us to bring international guests into our show, leading to an increase of 225% of the LIVE ppm compared to the average ppm without guests
- Planned expansion to other territories (next: Jaipur)

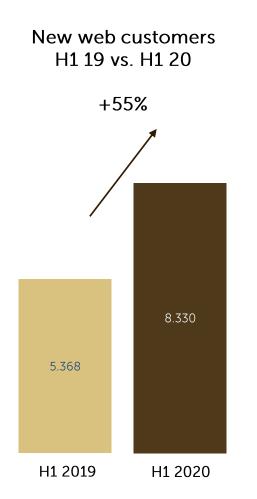
Source: Internal ERP system, data from Q2 2020, ppm = gross margin per show minute minute



Main growth driver

- Continuous optimizations in search engine marketing
- Optimization of checkout process, reducing complexity and increasing conversion rate
- Increased number of newsletter subscribers
- Further improvements of KPI-based product sorting showing customers recommended products based on their shopping history and main performance KPIs
- Improvements of website experience, creating interactive content and using video content as competitive advantage

Source: Internal ERP system, based on static webshop performance (=without TV livestream)







Online marketing optimizations

- Better budget allocation, reduced cost per new customer (CPA) and improved targeting of potential customers allowed to increase the pace with paid traffic channels
- Implementation of several search engine optimizations (SEO) in order to improve Google ranking for relevant keywords

Source: Internal ERP system, new customers with at least one demand order in a static webshop source



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Financials H1 2020 – Segment reporting H1 2020 shows improved EBITDA

| | | H1 2020 | | | H1 2019 | |
|---|---|--|---|---|--|---|
| IFRS 8: Segment information | Segment- information (without branch Rome) | Local sales division Italy (closure) | Segment- information (Continuing Operations) | Segment- information (without branch Rome) | Local sales division Italy (closure) | Segment- information (Continuing Operations) |
| Revenue Cost of goods sold | 19,995 100.0% 9,874 49.4% | -9 -16 | 19,986 100.0% 9,859 49.3% | 19,913 100.0% 11,209 56.3% | 3,349 1,973 | 23,262 100.0% 13,182 56.7% |
| Gross profit | 10,121 50.6% | 7 | 10,127 50.7% | 8,704 43.7% | 1,376 | 10,080 43.3% |
| Selling expenses Administrative expenses Other operating income | 8,181 40.9% 3,003 15.0% 43 0.2% | 24 143 0 | 8,205 41.1% 3,146 15.7% 43 0.2% | 7,034 35.3% 3,002 15.1% 16 0.1% | 2,087 424 13 | 9,121 39.2% 3,425 14.7% 29 0.1% |
| Segment EBIT | -1,020 -5.1% | -159 | -1,180 -5.9% | -1,315 -6.6% | -1,121 | -2,436 -10.5% |
| Financial result | -56 -0.3% | 0 | -56 -0.3% | -99 -0.5% | -19 | -118 -0.5% |
| Earnings for the period | -1,076 -5.4% | -159 | -1,235 -6.2% | -1,414 -7.1% | -1,140 | -2,554 -11.0% |
| Depreciation and amortization | 472 2.4% | 0 | 472 2.4% | 445 2.2% | 183 | 628 2.7% |
| Segment EBITDA | -548 -2.7% | -159 | -708 -3.5% | -870 -4.4% | -939 | -1,809 -7.8% |

Financials Q2 2020 – Segment reporting Q2 2020 shows improved EBITDA

| | | Q2 2020 | | | Q2 2019 | |
|---|---|--|---|---|--|---|
| IFRS 8: Segment information | Segment- information (without branch Rome) | Local sales division Italy (closure) | Segment- information (Continuing Operations) | Segment- information (without branch Rome) | Local sales division Italy (closure) | Segment- information (Continuing Operations) |
| Revenue Cost of goods sold | 9,657 100.0% 4,164 43.1% | -1 0 | 9,656 100.0% 4,164 43.1% | 9,814 100.0% 5,236 53.4% | 1,488 934 | 11,302 100.0% 6,171 54.6% |
| Gross profit | 5,493 56.9% | -1 | 5,492 56.9% | 4,578 46.6% | 554 | 5,132 45.4% |
| Selling expenses Administrative expenses Other operating income | 3,833 39.7% 1,431 14.8% 8 0.1% | 18 78 0 | 3,851 39.9% 1,509 15.6% 8 0.1% | 3,15332.1%1,51915.5%100.1% | 1,047 174 0 | 4,200 37.2% 1,692 15.0% 11 0.1% |
| Segment EBIT | 237 2.5% | -97 | 140 1.5% | -83 -0.8% | -667 | -750 -6.6% |
| Financial result | -26 -0.3% | 0 | -26 -0.3% | -45 -0.5% | -9 | -54 -0.5% |
| Earnings for the period | 211 2.2% | -97 | 115 1.2% | -128 -1.3% | -676 | -804 -7.1% |
| Depreciation and amortization | 233 2.4% | 0 | 233 2.4% | 218 2.2% | 92 | 310 2.7% |
| Segment EBITDA | 470 4.9% | -97 | 374 3.9% | 135 1.4% | -575 | -440 -3.9% |

Statement of income from 1 January to 30 June 2020

| EUR thousand % of revenue | Q2 2 | 020 | Q2 2 restat | | QoQ in % | 1 Ja 30 June | | 1 Jai 30 June restat | e 2019 | HoH in % |
|------------------------------------|-------|--------|----------------|--------|-------------|-----------------|--------|----------------------------|--------|-------------|
| Revenue | 9,656 | 100.0% | 11,302 | 100.0% | -14.6% | 19,986 | 100.0% | 23,262 | 100.0% | -14.1% |
| Cost of goods sold | 4,164 | 43.1% | 6,171 | 54.6% | -32.5% | 9,859 | 49.3% | 13,182 | 56.7% | -25.2% |
| Gross profit | 5,492 | 56.9% | 5,132 | 45.4% | 7.0% | 10,127 | 50.7% | 10,080 | 43.3% | 0.5% |
| Selling expenses | 3,851 | 39.9% | 4,200 | 37.2% | -8.3% | 8,205 | 41.1% | 9,121 | 39.2% | -10.0% |
| Administrative expenses | 1,514 | 15.7% | 1,708 | 15.1% | -11.3% | 3,159 | 15.8% | 3,455 | 14.9% | -8.6% |
| Other operating income | -40 | -0.4% | -41 | -0.4% | 4.6% | 43 | 0.2% | 760 | 3.3% | -94.3% |
| Other operating expenses | 4 | 0.0% | 251 | 2.2% | -98.4% | 4 | 0.0% | 275 | 1.2% | -98.5% |
| Earnings before | | | | | | | | | | |
| interest and taxes (EBIT) | 83 | 0.9% | -1,068 | -9.4% | 107.8% | -1,197 | -6.0% | -2,011 | -8.6% | 40.5% |
| | | | | | | | | | | |
| Interest income | 0 | 0.0% | 0 | 0.0% | -96.6% | 0 | 0.0% | 0 | 0.0% | -93.2% |
| Interest and similar expenses | -33 | -0.3% | -67 | -0.6% | 50.3% | -73 | -0.4% | -143 | -0.6% | 48.7% |
| Financial result | -33 | -0.3% | -67 | -0.6% | 50.3% | -73 | -0.4% | -143 | -0.6% | 48.7% |
| | | | | | | | | | | |
| Earnings before income taxes (EBT) | 50 | 0.5% | -1,135 | -10.0% | 104.4% | -1,270 | -6.4% | -2,153 | -9.3% | 41.0% |
| Income tax | 0 | 0.0% | 0 | 0.0% | <u>n.a.</u> | 0 | 0.0% | 0 | 0.0% | n.a. |
| Earnings for the period | 50 | 0.5% | -1,135 | -10.0% | 104.4% | -1,270 | -6.4% | -2,153 | -9.3% | 41.0% |

Consolidated assets as of 30 June 2020

ASSETS

| | 30 Jun 2020 | | 31 Dec 2019 | | Change |
|---|-------------|--------|-------------|--------|--------|
| EUR thousand % of balance sheet total | | | | | in % |
| | | | | | |
| Non-current assets | | | | | |
| Intangible assets | 468 | 2.3% | 480 | 2.2% | -2.4% |
| Property, plant and equipment | 4,137 | 20.3% | 4,483 | 20.8% | -7.7% |
| Other financial assets | 177 | 0.9% | 177 | 0.8% | -0.2% |
| Other non-financial assets | 247 | 1.2% | 247 | 1.1% | 0.0% |
| Total non-current assets | 5,028 | 24.7% | 5,386 | 25.0% | -6.6% |
| | | | | | |
| Current assets | | | | | |
| Inventories | 12,040 | 59.1% | 13,392 | 62.0% | -10.1% |
| Trade receivables | 1,013 | 5.0% | 1,398 | 6.5% | -27.6% |
| Receivables due from related parties | 2 | 0.0% | 1 | 0.0% | 102.3% |
| Other financial assets | 142 | 0.7% | 198 | 0.9% | -28.1% |
| Other non-financial assets | 929 | 4.6% | 328 | 1.5% | 183.3% |
| Cash and cash equivalents | 1,211 | 5.9% | 880 | 4.1% | 37.6% |
| Total current assets | 15,336 | 75.3% | 16,197 | 75.0% | -5.3% |
| | | | | | |
| Total assets | 20,364 | 100.0% | 21,583 | 100.0% | -5.6% |



Consolidated equity & liabilities as of 31 December 2020

EQUITY & LIABILITIES

| 30 Jun | 2020 | 31 Dec 2019 | | Change |
|--------|--|---|---|---|
| | | | | in % |
| | | | | |
| | | | | |
| | | | 25.5% | 0.0% |
| | | | 159.5% | 0.0% |
| | -192.7% | -37,963 | -175.9% | -3.3% |
| 2,159 | 10.6% | 2,159 | 10.0% | 0.0% |
| 2,862 | 14.1% | 4,118 | 19.1% | -30.5% |
| 2,862 | 14.1% | 4,118 | 19.1% | -30.5% |
| | | | | |
| 2,419 | 11.9% | 2,596 | 12.0% | -6.8% |
| 4,545 | 22.3% | 4,528 | 21.0% | 0.4% |
| 25 | 0.1% | 25 | 0.1% | 0.0% |
| 6,989 | 34.3% | 7,148 | 33.1% | -2.2% |
| | | | | |
| | | | | |
| 0 | 0.0% | 447 | 2.1% | -100.0% |
| 338 | 1.7% | 319 | 1.5% | 5.8% |
| 615 | 3.0% | 1,400 | 6.5% | -56.1% |
| 0 | 0.0% | 43 | 0.2% | -100.0% |
| 6,534 | 32.1% | 5,639 | 26.1% | 15.9% |
| 238 | 1.2% | 248 | 1.1% | -4.3% |
| 100 | 0.5% | 100 | 0.5% | 0.0% |
| 2,688 | 13.2% | 2,119 | 9.8% | 26.8% |
| 10,513 | 51.6% | 10,316 | 47.8% | 1.9% |
| | | | | |
| 20,364 | 100.0% | 21,583 | 100.0% | -5.6% |
| | 5,500 34,436 -39,233 2,159 2,862 2,862 2,419 4,545 25 6,989 0 338 615 0 6,534 238 100 2,688 10,513 | 5,500 27.0% 34,436 169.1% -39,233 -192.7% 2,159 10.6% 2,862 14.1% 2,862 14.1% 2,862 14.1% 2,862 14.1% 4,545 22.3% 25 0.1% 6,989 34.3% 0 0.0% 338 1.7% 615 3.0% 0 0.0% 6,534 32.1% 238 1.2% 100 0.5% 2,688 13.2% 10,513 51.6% | $\begin{array}{c ccccccccccccccccccccccccccccccccccc$ | 5,500 $27.0%$ $5,500$ $25.5%$ $34,436$ $169.1%$ $34,423$ $159.5%$ $-39,233$ $-192.7%$ -37.963 $-175.9%$ $2,159$ $10.6%$ $2,159$ $10.0%$ $2,862$ $14.1%$ $4,118$ $19.1%$ $2,862$ $14.1%$ $4,118$ $19.1%$ $2,862$ $14.1%$ $4,118$ $19.1%$ $2,862$ $14.1%$ $4,118$ $19.1%$ $2,862$ $14.1%$ $4,118$ $19.1%$ $2,862$ $14.1%$ $4,118$ $19.1%$ $2,862$ $14.1%$ $4,528$ $21.0%$ $4,545$ $22.3%$ $4,528$ $21.0%$ 25 $0.1%$ 25 $0.1%$ $6,989$ $34.3%$ $7,148$ $33.1%$ 0 $0.0%$ 447 $2.1%$ 615 $3.0%$ $1,400$ $6.5%$ 0 $0.0%$ 43 $0.2%$ 615 $3.0%$ $1,400$ $6.5%$ 0 $0.0%$ |



Cashflow Statement from 1 January to 30 June 2020 (I)

| EUR thousand | 1 Jan - 30 Jun 2020 | 1 Jan - 30 Jun 2019 restated* | HoH in % |
|---|------------------------|-------------------------------------|-------------|
| Earnings before taxes (EBT) | -1,270 | -2,153 | 41.0% |
| | 1,270 | 2,155 | 41.078 |
| +/- Depreciation and amortization | | | |
| on non-current assets | +472 | +628 | -24.8% |
| +/- Increase/decrease in provisions | -731 | -415 | -76.1% |
| +/- Increase/decrease in provisions for | | | |
| in terms of nature, amount and utilization | | | |
| uncertain obligations in connection with the | | | |
| discontinued operation PWK | -54 | 0 | n.a. |
| +/- Equity-settled share-based remuneration | +13 | +29 | -55.7% |
| +/- Other non-cash expenses/income | +0 | -727 | 100.0% |
| +/- Loss/gain on disposal | | | |
| of non-current assets | 0 | +0 | -100.0% |
| Interest expenses paid related to | | | |
| prior accounting periods | -1 | 0 | n.a. |
| + Non-cash current interest expenses | +19 | +58 | -68.2% |
| -/+ Increase/decrease in inventories | +1,352 | +4,271 | -68.3% |
| -/+ Increase/decrease in other assets | -160 | +646 | -124.8% |
| +/- Increase/decrease in other liabilities | +1,409 | -2,498 | 156.4% |
| = Cash flow from operating activities | +1,049 | -160 | 753.7% |

Cashflow Statement from 1 January to 30 June 2020 (II)

| EUR thousand | 1 Jan - 30 Jun 2020 | 1 Jan - 30 Jun 2019 restated* | HoH in % |
|---|------------------------|-------------------------------------|-------------|
| | | | |
| - Payments for investments in | | _ | |
| intangible assets | -37 | -5 | -611.4% |
| - Payments for investments in | | | |
| property, plant and equipment | -77 | -101 | 23.7% |
| Cash flow from investing activities | -114 | -106 | -7.3% |
| Payments for the redemption of financial debt Payments (net) for redemption of | -446 | -1,200 | 62.8% |
| other financial liabilities | -158 | -341 | 53.6% |
| Cash flow from financing activities | -605 | -1,541 | -60.8% |
| +/- Net increase/decrease in cash and cash equivalents | +330 | -1,807 | 118.3% |
| +/- Effects of foreign currency translation on cash and cash equivalents +/- Changes in cash and cash equivalents due to | +0 | +1 | -64.9% |
| changes in scope of consolidation in connection with the discontinued operation UK under IFRS 5 | 0 | -121 | 100.0% |
| + Cash and cash equivalents at beginning of period | +880 | +2,608 | -66.3% |
| = Cash and cash equivalents at end of period | +1,211 | +681 | 77.9% |

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The COVID 19 crises makes it currently very difficult to predict the further development in 2020. After a challenging first quarter, where elumeo had to cope with an unforeseen supply chain disruption in two of its three main production markets, elumeo has been able to improve the situation in Q2 2020.

elumeo introduced several immediate cost reduction and margin improvement measures that started to take effect in April 2020. Cost of operations have been reduced significantly and gross profit has been increased resulting in a muchimproved operational performance.

Regarding sales and margin the forecast compared to the previous year is based on the Segments Sales division Germany and Others as well as Group functions & eliminations, <u>excluding</u> the site in Rome that was closed.



elumeo expects revenue to grow in the low single-digit percentage range compared to the previous year. At the same time, gross profit is expected to grow in the low doubledigit % range.

Operating costs are expected to be slightly lower than the first quarter of 2020, which equates to only a moderate year-on-year increase.

elumeo maintains its previous forecast that earnings will only improve slightly compared to the previous year (total segment EBITDA in 2019: EUR -2.1 million) due to the still volatile economic situation caused by the COVID-19 crisis. In particular, recent considerable difficulties in the just-in-time supply chain could impair a further positive development in terms of the margin and earnings.



Executive Board

Wolfgang Boyé, Boris Kirn, Frank Broer, Gregor Faßbender-Menzel

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