# elumeo

The leading electronic retailer for gemstone jewelry in Europe

H1 2021 Financials Earnings Call 13.08.2021

## Summary of key developments

- The growth from the first quarter of 2021 continued in the second quarter of 2021. Revenues increased significantly by 30.3% in the first half of 2021, driven mainly by the classic web shop, but the development in the TV business also improved. Adjusted EBITDA at +1.8m€, clearly exceeded PY.
- Equity increased by 27.2% to EUR 5.5 million. Cash level on strong 3.6m€.
- Intensive new customer growth and successful birthday event. elumeo's webshops continued to deliver an increasing contribution to the overall result. Higher airtime share of guests and premieres led to stronger profit-per-show-minute in TV business.
- Successful scaling of investment in online marketing generated strong customer growth.
- Positive acceptance of Mein Juwelo. Elumeo continues strategy for non-linear video content. Launch of Jooli. Jooli offers a completely new shopping experience with short, entertaining videos that is unique in Europe to date.
- In 2021, sales growth in the low double-digit percentage range from the further growth of the web shops. Stable development of more than 50% for the gross profit margin. Due to the unpredictable uncertainties due to the COVID-19 pandemic, Adjusted EBITDA will likely be in the low to mid single-digit million range.



## elumeo at a glance

- Key developments in H1 2021 2
- Financials H1 2021 3
- Outlook 4

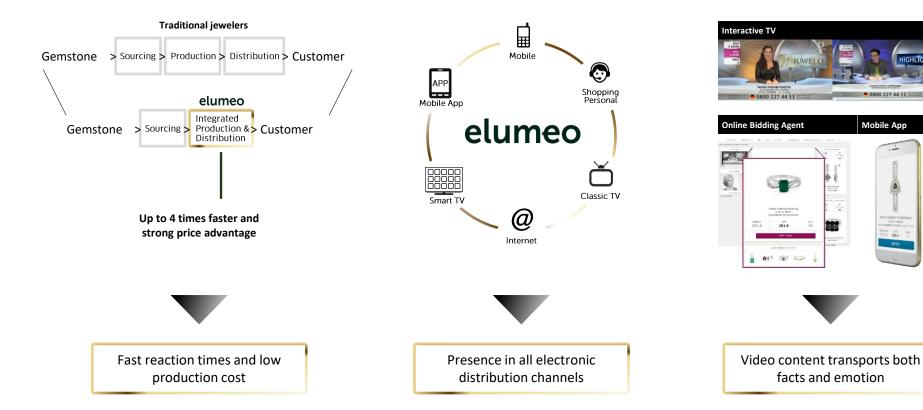


## elumeo's business model is founded on three pillars

Vertically integrated and scalable value chain

Multiple electronic distribution channels

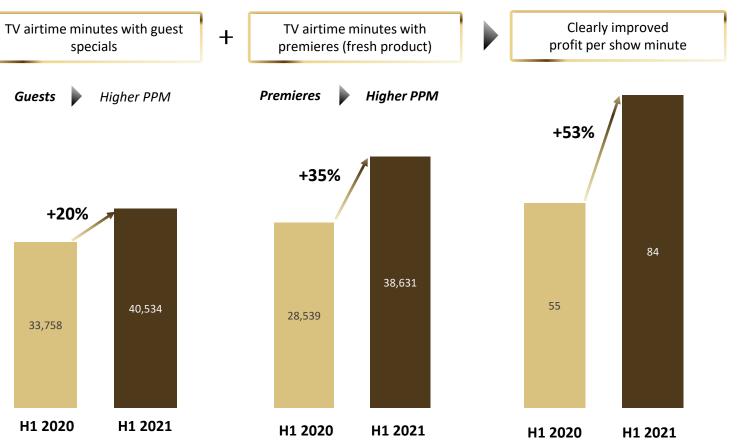
Live and interactive sales features





1	elumeo at a glance
2	Key developments in H1 2021
3	Financials H1 2021
4	Outlook



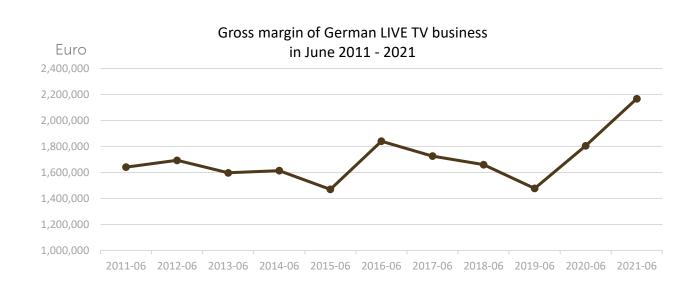


- Guest specials and product premieres (= new product) have a very positive impact on the profit per show minute
- We optimized the broadcasting program by increasing the total airtime minutes of guest shows and premieres
- This led to a clearly improved ppm

Source: Internal ERP system, ppm = gross margin per show minute



## Highest gross margin in June in the history of German LIVE business thanks to successful Juwelo birthday event



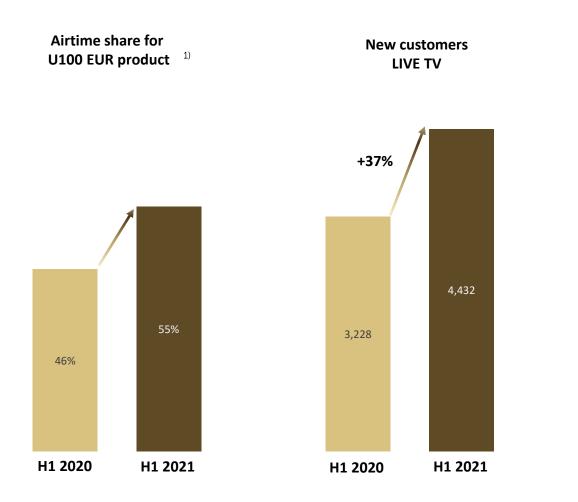
### Main driver: Juwelo birthday event

- 2 weeks of Juwelo birthday event with high density of special guests and high airtime share of premieres (=fresh products), generating the highest ppm in the history of the German TV business
- Successful launch of two new guests & their jewelry collection



Birthday

Source: Internal ERP system

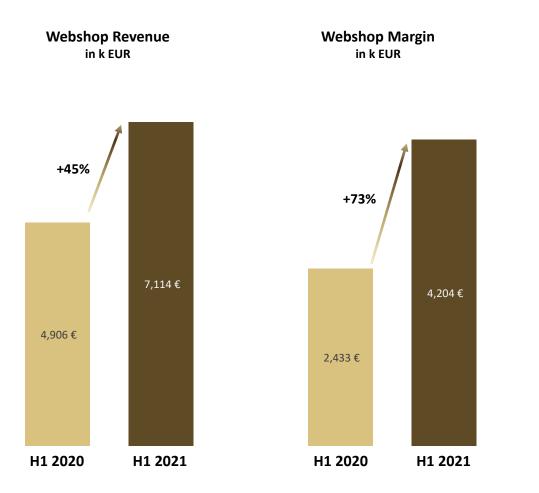


Optimized LIVE program for new customer acquisition

- More than 70% of new customers spent less than 100 EUR on their first purchased article at elumeo. Therefore, articles with price points below 100 EUR are very important for new customer acquisition
- In H1 2021, we expanded the airtime share for articles at this price point, increasing the number of new customers

Source: Internal ERP system 1) Products with selling price below 100 Euro

## Webshop continues its strong growth in Revenue and Margin in H1 2021 vs. H1 2020



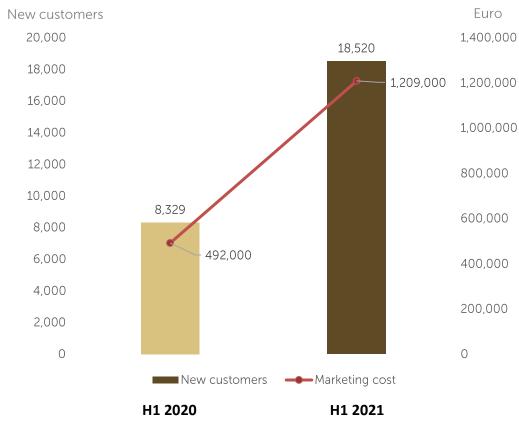
Main developments

- Optimizations in all main online marketing channels
- Improved navigation, making it easier for customers to find what they are looking for
- Technical improvements in checkout, improving the payment procedure
- New product categories based on the preferences of the customers
- Expansion of gamification elements
- Increase of high value sales
- Product videos for >90% of all products

Source: Internal ERP system, based on static webshop performance (=without TV livestream)

## Successfully scaled online marketing for new WEB customers, +122% new WEB customers H1 2021 vs. H1 2020

## New customers and online marketing spending (in EUR) H1 2020 to H1 2021

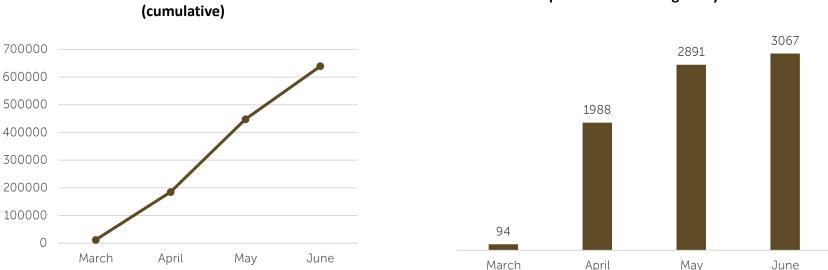


### Online marketing optimizations

- Improved targeting of potential new customers and increased online traffic for jewelry due to COVID19 allowed to increase the pace with paid traffic channels
- Successful implementation of search engine marketing optimizations and social media marketing (esp. Facebook)
- Produced platform-specific content videos for our Youtube account
- Added new paid marketing channels: Taboola and Pinterest

Source: Internal ERP system





Product videos watched March - June

Unique users increasing every month

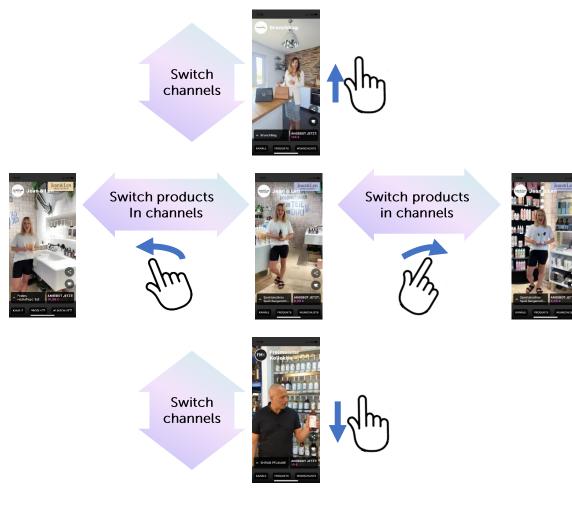
## Personalized video-playout of individual, AI-curated product videos in the mobile app

- Automatic generation and storage of videos in Juwelos Database during live shows •
- Proprietary algorithm determins program for each viewer individually ٠
- More than 600k videos wachted; unique users are increasing, very positive feedback from customers ٠
- Next milestone is launch of optimized AI ٠

### Source: Internal ERP system

Mobile

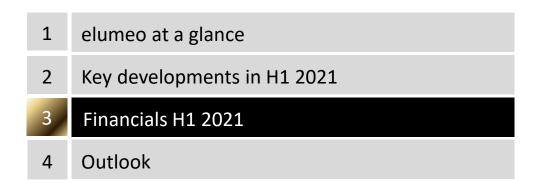
## Our new app "jooli" successfully launched in Q2 2021



## Jooli is a multi-dimensional video-shopping App with Al-curated product videos

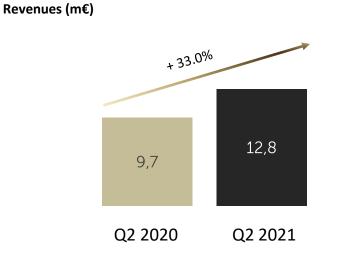
- First app of its kind in Europe
- Videos are produced by cooperation partners offering their products on the platform
- Jooli is organized in channels and 2dimensional: Up and down changes channels, left and right changes products in channels
- Proprietary algorithm determins program for each viewer individually
- Checkout for purchases in the webshops of cooperation partners



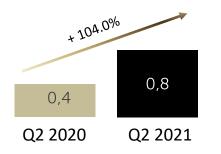


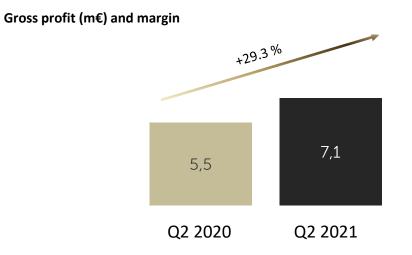


## Q2 2021 vs. Q2 2020 performance – Overview



Adjusted EBITDA (m€)



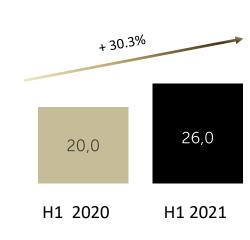


- Revenues growth by 33.0%
- Gross profit increased by 1.6m€
- Adjusted EBITDA significantly improved 0.4m€

Source: Quarterly release Q1 2021, unaudited

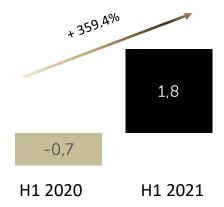


## H1 2021 vs. H1 2020 performance – Overview

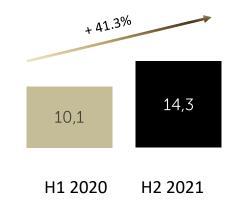


Adjusted EBITDA (m€)

Revenues (m€)



Gross profit (m€) and margin



- Revenues growth by 6.1m€
- Gross profit increased 4.2m€
- Adjusted EBITDA significantly improved 2.5m€

Source: Quarterly release Q1 2021, unaudited



## Key performance indicators (I)

EUR thousand [unless indicated otherwise]	H1 2021		H1 2020		HoH in %	Q2 20;	21	Q2 2020		QoQ in %
Revenue	26.051	100,0%	19.986	100,0%	30,3%	12.842	100,0%	9.656	100,0%	33,0%
[The following disclosures represent: absolute values and in % of revenue]										
Gross profit	14.312	54,9%	10.127	50,7%	41,3%	7.102	55,3%	5.492	56,9%	29,3%
EBITDA	1.726	6,6%	-798	-4,0%	316,3%	652	5,1%	316	3,3%	106,4%
Adjusted-EBITDA	1.836	7,0%	-708	-3,5%	359,4%	763	5,9%	374	3,9%	104,0%
Depreciation and amortisation	482	1,9%	472	2,4%	2,1%	250	1,9%	233	2,4%	7,3%
EBIT	1.244	4,8%	-1.270	-6,4%	198,0%	402	3,1%	83	0,9%	384,6%
Total comprehensive income	1.179	4,5%	-1.269	-6,3%	192,9%	363	2,8%	72	0,7%	404,3%
Selling and administrative expenses [absolutely and in % of balance sheet total]	13.163	50,5%	11.363	56,9%	15,8%	6.693	52,1%	5.365	55,6%	24,8%
Total assets <sup>1</sup>	22.048	100,0%	21.164	100,0%	4,2%					
<b>Total equity</b> <sup>1</sup> [absolutely and in % of balance sheet total]	5.530	25,1%	4.346	20,5%	27,2%					
Working capital <sup>1</sup> [absolutely and in % of balance sheet total] <sup>1</sup> Prior year disclsoure: 31 Dec 2020	4.184	19,0%	4.142	19,6%	1,0%					



## Key performance indicators (II)

EUR thousand [unless indicated otherwise]	H1 2021		H1 2020		HoH in %	Q2 2021	Q2 2020	QoQ in %
Net cash flow from operating activities Net cash flow from investing activities Net cash flow from financing activities Items sold [pieces] Average sales price (ASP) [EUR]	1.617 -177 -196 288.668 90	6,2% -0,7% -0,8%	1.049 -114 -605 255.305 78	5,2% -0,6% -3,0%	54,2% -55,4% 67,7% 13,1% 15,3%	142.559 90	108.143 89	31,8% 0,9%
Gross profit per item sold [EUR] <u>New customer breakdown (Germany only)</u> [in % of new customers] TV only Web only Others	50 13% 76% 11%		40 25% 64% 12%		25,0% -11,5 p.p. 11,9 p.p. -1,4 p.p.	50 14% 76% 10%	51 23% 65% 11%	-1,9% -8,5 p.p. 10,6 p.p. -1,1 p.p.



1	elumeo at a glance
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## Sales

The management of the elumeo Group expects sales growth in the low double-digit percentage range from the further growth of the web shops and the Italian TV business.

## **Gross Margin and Adjusted EBITA**

The company expects the gross profit margin to be > 50% for the gross profit margin. Due to the unpredictable uncertainties due to the COVID-19 pandemic, management is assuming that the Adjusted EBITDA will likely be in the low to mid single-digit million range in 2021.

